

ESTD. 2006

Juniper Rose

FLOWER STUDIO

WEDDING FLORAL CONTRACT

At **Juniper Rose Flower Studio**, our ultimate intention is to design and create wedding flowers that enhance your special day and leave lasting, beautiful memories.

However, in rare circumstances, certain factors outside of our control may affect the service and products we provide. We ask that you read the following terms carefully and acknowledge that some elements are beyond our control and liability. While many of these situations are unforeseen, we always strive to anticipate and manage them to the best of our ability.

Factors Outside Our Control

Weather

Storms, wind, rain, extreme heat, and sunlight may impact floral arrangements. As flowers are perishable, they are highly sensitive to environmental conditions. Please note that flowers are often transported internationally (e.g., from Holland, South Africa, South America), and exposure to adverse weather may cause certain varieties to wilt, discolour, open prematurely, or deteriorate—particularly if they are out of season or have a naturally short lifespan.

Damaged or Delayed Flowers

In exceptional cases, flowers sourced from abroad may arrive damaged or of substandard quality. If this occurs, we will notify you immediately and make every effort to source an exact replacement. Where this is not possible, a suitable alternative of similar style and value will be used.

Flowers are transported via multiple methods (air, road, and local delivery). Delays or disruptions due to weather, transport issues, or other unforeseen events are beyond our control. In such cases, substitutions may be necessary.

Guest Interference (e.g. Removal of Arrangements)

If guests remove or damage floral arrangements (such as pew ends) during or after the ceremony, this is outside our responsibility. This may affect the availability of arrangements for reuse at your reception.

Staining

We remove pollen from flowers prior to delivery; however, as flowers naturally open and change throughout the day, staining may still occur. While bouquets are prepared and dried on the morning of the wedding, pressure, heat, and handling may cause stems to release moisture.

We do not accept liability for staining to clothing or personal items.

Candlelight

Permission must be obtained from your ceremony or venue for the use of candles. We are not responsible for accidents, fire hazards, or wax damage. When handling hired items, candles must be removed before transportation to prevent wax damage to containers.

Mood Boards

Mood boards are created during consultations using inspiration images from various sources. Due to differences in lighting, photography, editing, and seasonal availability, final floral designs may not exactly replicate reference images.

Mood boards are bespoke to each client and must not be reused by other florists. If you choose to share images (including dress details), this is at your own discretion.

Photography

We may photograph our floral work for use in our portfolio and on social media. Please inform us in advance if you or members of your bridal party do not wish to appear in photographs.

All images taken by us remain our property and may not be used by third parties without permission.

Hired Items

All hired items (e.g. vases, lanterns, décor) remain the property of Juniper Rose Flower Studio.

- Items must be returned within **24 hours** (or **48 hours if pre-arranged**)
- Items must be returned **clean, undamaged, and in full**
- Collection by us can be arranged for an additional fee
- Lost or damaged items will be charged at full replacement cost

In adverse weather conditions, hired items may be placed indoors to prevent damage. Items will not be placed outdoors in unsafe conditions (e.g. heavy rain or strong winds).

Pew Décor

If you are collecting your bridal flowers, you will also receive pew décor to attach yourself. These items remain your responsibility and must be returned as per hire terms.

If we are setting up the ceremony, we will install pew décor. However, return responsibility remains with you unless we are also contracted to transfer items from ceremony to venue.

Arches

For floral arches attached to structures:

- Hooks or fixtures must be in place in advance
- Permission must be obtained from the venue
- Outdoor arches may be moved indoors in extreme weather
- Not all arches are suitable for reuse at the reception

Final Decisions & Changes

- Final decisions must be confirmed **at least 4 weeks before the wedding**
- Flowers are ordered **1 week in advance**
- Staff are scheduled **in advance**, and last-minute changes may incur additional costs
- Significant delays on the day may result in overtime charges

Order Accuracy

All items must be listed on your official itemised quote. Any items not included will not be provided on the day.

Collection & Delivery

- Bouquets and buttonholes can be collected from our shop or delivered to your venue
- Home delivery is only available if agreed in advance
- Delivery must be arranged at least **2 weeks prior** and may incur a fee

Indoor vs Outdoor Ceremonies

Your final decision must be made **at least 48 hours in advance**. Decisions made on the morning of the wedding cannot be accommodated.

Buttonholes & Corsages

Buttonholes are supplied with pins. While care is taken, we are not responsible for damage to clothing caused by pins or floral materials.

For children aged 5 and under, safety pins are recommended.

Payment Terms

- A **€150 non-refundable deposit** is required to secure your date

- The first consultation is complimentary
- Additional consultations are charged at **€50**
- Full payment must be made **no later than 1 week before the wedding**
- Payment methods: cash, card, or bank transfer
- **VAT (13.5%)** will be added to the final balance

Consultations

- Consultations must be booked in advance
- Available after deposit and completion of pre-consultation form
- Attendance limited to **two people**
- Phone consultations are available if required

Please note:

- Weekend appointments are limited during peak season (April–September)
- Consultations are not available during peak retail periods (e.g. Valentine's Day, Mother's Day, Christmas)
- Our workspace is kept cool for flower preservation—please dress accordingly

Agreement

Contracts are mandatory for all weddings.

By paying your deposit, you confirm that you have read, understood, and agreed to the above terms and conditions.

If you have any questions, please don't hesitate to contact us.

We look forward to working with you.

Juniper Rose Flower Studio

Your Wedding Specialists